

Isovalve™ 5 Year Warranty

This Warranty applies to the Isovalve™ range, the IsoTap™ range and accessories.

The application for the Isovalve[™] and IsoTap[™] range is that it is used as a service valve for plumbing fixtures and appliances. **Uses outside of this application will void the Warranty.**

Isotec NZ Ltd provides this warranty for its products that have been purchased in New Zealand. This Warranty is subject to the Consumer Law. The Warranty period covers 5 (five) years from the commencement of the date of sale.

This Warranty covers the replacement of any product that has a manufacturing or material defect that is not the result of normal wear and tear. This Warranty is not transferable.

This Warranty does not cover, nor is Isotec NZ Ltd liable for, consequential damage to joinery etc.

This Warranty will cover reasonable labour charges which are necessary for the repair or replacement of the Isovalve™ covered by this Warranty.

The Isovalve™ Warranty will not apply if:

- repairs to the product are made or attempted to be made;
- the product has not been installed in accordance with the manufacturer's instructions provided with the product and detailed on the Isovalve™ website www.isovalve.com;
- the product is used in an abnormal manner for example if the product is abused or misused, not maintained properly, or not used in accordance with the manufacturer's instructions;
- The product has been modified, incorrectly installed or operated, or used with inappropriate accessories;
- The product is tampered with in any way.

Additional rights under Consumer Law

In addition to the Isovalve™ Warranty, our products come with statutory consumer guarantees that cannot be excluded. The rights afforded to you by these guarantees are separate to your rights under the Warranty.

You are entitled to a replacement or refund for a faulty product. For a replacement or refund, the product must be returned for assessment.

To the extent that they are compatible with the Consumer Law, the exclusions and provisos that apply to the Warranty apply to these guarantees.